

## **Making Southampton Dementia Friendly Scrutiny Inquiry**

### **Summary of Recommendations**

Reflecting the key findings and conclusions the following actions are recommended to accelerate progress towards Southampton becoming a dementia friendly city:

#### **General Co-ordination and Strategic Direction**

**Recommendation 1** - That the Integrated Commissioning Unit engages an organisation to oversee and kickstart the drive to becoming dementia friendly.

**Recommendation 2** - That the successful applicant/organisation submits an application to the 'working to become dementia friendly' on behalf of Southampton.

**Recommendation 3** - That the Council works with existing members of the Southampton Dementia Partnership to establish a Dementia Action Alliance in Southampton.

**Recommendation 4** - That the Council use strategic drivers such as the community safety plan, health and wellbeing strategy, local transport plan, planning function as well as strategies for older people and people with dementia as levers to reinforce the needs of people living with dementia.

**Recommendation 5** - That the Council seeks to deliver the recommendations locally identified within the Local Government Associations recently published guide to combating loneliness.

#### **Challenge stigma and build understanding**

**Recommendation 6** - That Dementia Friends sessions are made compulsory for all customer facing Council employees, including elected members, and that it is included in Council and relevant Capita inductions.

**Recommendation 7** - That the Council supports key staff and elected members to become dementia champions – so they can train and support other members and officers to become dementia friends and to act as ambassadors and supporters of work to promote dementia friendly communities locally.

**Recommendation 8** - In partnership with the recommended Southampton Dementia Action Alliance a 'Southampton DEMFEST' is organised in 2017.

#### **Accessible community activities / Acknowledge potential/ Practical support to enable engagement in community life**

**Recommendation 9** - With the opening of the new arts centre imminent explore funding opportunities from the Arts Council to facilitate accessible activities for people with dementia.

**Recommendation 10** - Explore the opportunity to create a dementia roadmap for Southampton that provides high quality information about the dementia journey alongside local information about services, support groups and care pathways to assist primary care to support people with dementia, their families and carers.

### **Community-based solutions**

**Recommendation 11** - That the City Council's Housing Services engages with Hampshire Constabulary to utilise new systems to locate people with dementia that have gone missing.

### **Respectful and responsive businesses and services**

**Recommendation 12** - Through the Health and Wellbeing Board and NHS Southampton Clinical Commissioning Group General Assembly Southampton GP Practices are actively encouraged to sign up to the ISPACE initiative.

### **Consistent and reliable travel options**

**Recommendation 13** - That the Council ensures that new travel and transport schemes in the city incorporate dementia friendly design principles.

### **Easy-to-navigate environments**

**Recommendation 14** - That City Council Planning Officers consult groups representing people with dementia in the development of the Local Plan.

**Recommendation 15** - That dementia experts at the University of Southampton are invited to give feedback on the Streets and Spaces framework to ensure it reflects the specific needs of people with dementia.

**Recommendation 16** - The Council/CCG proactively engages with Hammerson to identify how their resources, enthusiasm and expertise can be utilised to increase support for dementia friendly Southampton.

**Recommendation 17** - That office environment audits are undertaken on all City Council customer facing buildings.

**Recommendation 18** - That the City Council explores opportunities to develop a Community Toilet Scheme in Southampton.